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Joomla Tips

Can't login to the backend(/Administrator)

Common configuration.php issues

You can find all the settings in the file `configuration.php` in the root of your website, this file can be edited over ssh, ftp, sftp, ftps, file manager or cPanel.

- `public $live_site = 'eservices-greece.com';`
 - If the site url is pointing to another domain or the dns has not been altered yet, you may get redirected.
 - Default Value: `public $live_site = '';`
- `public $session_handler = 'redis';`
 - After a transfer of the site or the service is not active you may not have access to the indicated session handler
 - Default Value: `public $session_handler = 'database';`
- `public $cookie_domain = 'eservices-greece.com';`
 - In many cases especially when testing under a non active domain or after a transfer of the site while the DNS is not active then the session will fail since the cookie will not have the proper hostname.
 - Default Value: `public $cookie_domain = '';`

Common Issues

Set a favicon.ico

In order to set the favicon.ico for your site you just need to place it in the templates root. For example for the default template beez3 place the file in `~www/templates/bee3/` After adding the file your site will use your old icon for a few hours since the browser caches it if you want to update it immediately just visit your site like this:

```
https://domain.tld/favicon.ico
```

The icon should be at least a 16×16 jpg, png can be used for Alpha and the size can be safely be up to 128×128, after making your png or jpg just rename the file to favicon.ico

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